

1                   **IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

2   Serial No.....10/826,160  
3   Filing Date.....4/15/2004  
4   Confirmation No.....8619  
5   Inventorship.....Hua-Jun Zeng  
6   Applicant.....Microsoft Corporation  
7   Group Art Unit.....  
8   Examiner.....  
9   Attorney's Docket No. ....MS1-1892US  
10   Title: Mining Service Requests for Product Support

11   To:       Commissioner of Patents and Trademarks  
12           PO Box 1450  
13           Alexandria, VA 22313-1450

14   From     Brian G. Hart (Tel. 509-324-9256; Fax 509-323-8979)  
15           Customer Number : 22801  
16           Lee & Hayes, PLLC  
17           421 W. Riverside Avenue, Suite 500  
18           Spokane, WA 99201

19           Fees will be paid by credit card through the EFS Web; however the  
20   Commissioner is hereby authorized to charge any deficiency of fees and credit any  
21   overpayments to Deposit Account Number 12-0769.

22                                   Respectfully Submitted,

23           Dated: 06/16/2006

24           By: Brian Hart

25           Brian G. Hart  
            Reg. No. 44421  
            (509) 324-9256